



Timely, efficient shuttles have become a critical element to many facilities' operations. With Curbside behind the wheel, you can actually change the expectations and attitudes of those who ride them. We put smiles on faces and take the worry out of your hands by handling staffing, purchasing, licensing, insurance and maintenance. It amounts to a full-time job. Curbside takes care of it all. **WHATEVER IT TAKES.™**

At Curbside, we go out of our way to make peoples' lives better. Not just because it's our job, because it's our nature. And we understand our team is an extension of yours. Today people have more choices than ever when selecting a facility, so it's critical that you make yours as accessible—and comfortable—as possible. Curbside's Shuttle Services do exactly that.


In addition to being a pleasant surprise for the average rider, smooth shuttle services can also make employee commutes more enjoyable. Some shuttles even come with optional in-bus video screens and wireless Internet access.

All-inclusive Curbside Shuttle Services:*

- Shuttle bus purchase/lease
- Permits and registration
- Driver background checks
- Driver training
- Uniforms
- Payroll management
- Corporate management
- Insurance
- Shuttle bus maintenance

quote that

"It was pouring rain and your driver, Stephanie, drove up and down each row and stopped at each rider's car so we wouldn't get soaked. She was a very caring young lady."

 happy & dry shuttle passenger



“Mr. Duncan has always been pleasant. He has dropped me off at my car late at night to make sure I was safe, has cleaned my car off in bad ice storms and should be recognized as an outstanding employee!”

- a safe and happy rider

our success model

starts with the right people and training

backed up with operational excellence

enhanced by leading technology

improved through constant measurement

channeled back to people and training

the curbside shuttle service approach. We’re a natural extension of you. That fact comes through in everything we do, how we look, how we present ourselves—from our co-branded buses right down to our uniforms—conveying our philosophy of helping every single customer with compassion and a smile. Not because we have to, because that’s who we are.

it’s all about the people. Starting with folks who have an intrinsic love for service, we train everyone to be even better, recognizing their natural strengths and acknowledging them when they excel. We offer opportunities for growth and retain only the best of the best. And if they move on, we start back at the beginning—never settling just to fill a role.

operational transparency. With Curbside’s shuttle services, there are no mark-ups. All costs are provided with complete backup documentation. So you can be confident you know exactly where your dollars are going.

cutting-edge technology. Curbside FleetTracker™ is an easy-to-use, Web-based software service that allows a real-time historical tracking of vehicle ignition status, location, speed and other custom site-specific metrics—all at your fingertips.

service measurement that puts quality as our top concern. Perfection is our goal. And we have processes in place that will bring you closer to it, every day—from using comment cards, mystery shops and ridership reports to wait-time studies and site inspections. If a problem is identified, you can count on the fact that it will be fixed, appropriately communicated and then measured to make sure it stays fixed.

a partnership approach to our clients. We go out of our way to assess each client’s specific needs then help them invest in the right type of busses that improve service and increase ridership. After all, that’s what partners are for.